

### Instructions for Installation on the Computer

## H 1. RustDesk download: <a href="https://rustdesk.com/">https://rustdesk.com/</a>

Click on and choose the right version to download RustDesk:

Architecture	Windows	Ubuntu	Mac	Android	Flatpak	iOS	Web
x86-64 (64-bit)	EXE MSI	Download	Download	<u>Universal</u>	Download		<u>Go</u>
AArch64 (ARM64)		Download	<u>Download</u>	Download	<u>Download</u>	App Store	
ARMv7 (32-bit)		<u>Download</u>		<u>Download</u>			
x86-32 (32-bit)	EXE						

For Windows / Ubuntu / Mac, these are the x86-64 (64-bit) versions. For Windows, select the MSI option for installation.

For Android, this is usually the ARM64 version.

### 2. RustDesk installation:



Open the file:

# Always click Next until the program has finished installing:



RustDesk has been installed and usually starts automatically. If not, a shortcut has been created on the desktop that can be used to launch the program.



## 3. Set up RustDesk securely:

After the program starts, the following window will open:



Click on the horizontal lines at the top of the window.  $\blacksquare$ 

The settings window will open. On the left side, click on "Network."



Click on "Unlock Network Settings" at the top, and then click "Yes" in the Windows dialog that appears.

The ID/Relay Server entry is now unlocked. Click on it to enter the access credentials for the secure server provided by "IT-Service-Commander.com".



The following data must be entered:

ID-Server:	128.140.60.104:21116
Relay-Server:	128.140.60.104:21117
API-Server:	(stays empty!)
Key:	Will be shipped upon order!

(use copy&paste to insert the key without errors)

ID/Relay-Ser	ver	Ĉ	Ū
ID-Server	128.140.60.104:21116		
Relay-Server	128.140.60.104:21117		
API-Server			
Кеу			
	Abbrechen		ОК

Then click OK.

The settings window can now be closed, and RustDesk is ready for secure remote desktop connections.

IT-Service-Commander.com can now provide remote support by sharing the necessary information:



Accept the request to allow support to proceed.



Ende oft the Instructions.

https://www.it-service-commander.com